# SELF-MANAGED SPECIAL SERVICE DISTRICTS DRAFT POLICY UPDATES

March 19, 2013

### **OPENING REMARKS**

#### Actions Since February 26 TPW Committee

- Sought input on policy from department heads of CPED, Finance, City Coordinator and City Attorney's Office in addition to other staff from these departments.
- Convened a second community stakeholder meeting on March 7 to walk through draft policy, answer questions, and solicit feedback
- Prepare revised policy recommendation

### **SUMMARY OF POLICY CHANGES**

- 1. Addition of a second governance / management model.
- 2. Addition of an explicit list of ineligible services.
- 3. Inclusion of city staff from departments outside of Public Works in development of policy implementation procedures.

#### **SUMMARY OF POLICY CHANGES**

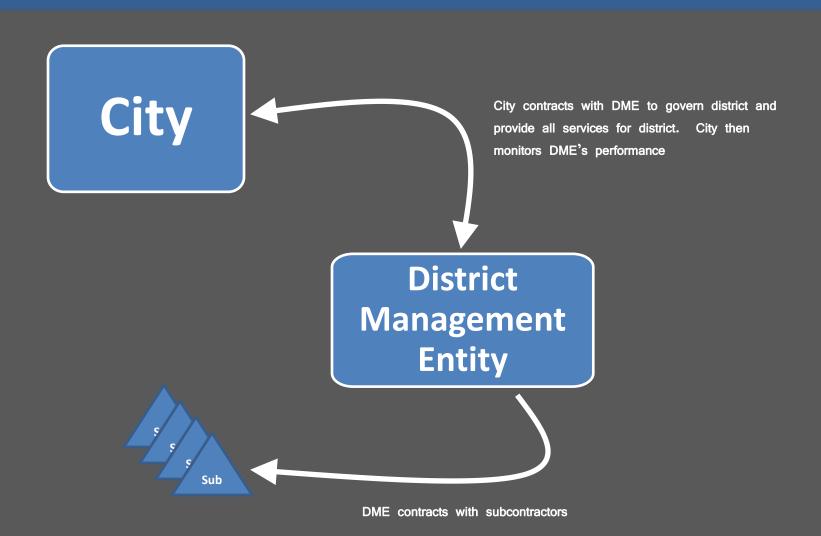
- 1. Addition of a second governance/management model (based on stakeholder feedback).
  - City appoints an Advisory Board to provide District's governance.
    - Composed of majority property owners (3/5ths)
    - Develops District's Business Plan
    - Develops District's Annual Operating Plan
    - Directs and monitors the performance of the District's Service Provider.
    - Responsible for communicating and coordinating service delivery with District's business and property owners.
    - Appointed via the standard open enrollment process.
  - City contracts with a nonprofit Service Provider (e.g. local business association) to implement the District's desired services.
    - Implements the District's services as directed by Advisory Board and City in accordance with business plan and operating plan.

#### **SUMMARY OF POLICY CHANGES**

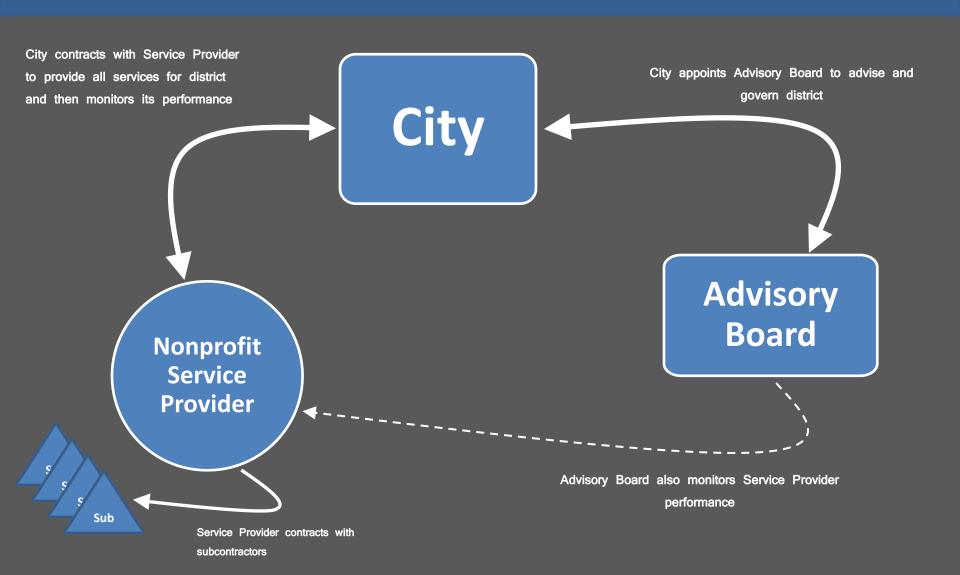
### 2. Addition of an explicit list of ineligible services (based on questions from stakeholders).

- Lobbying of local city officials (as defined by City Ethics Ordinance)
- Services performed on private property unless services are performed as part of a district-funded activity or event (does not include fee for service arrangements)
- Improvements on private property unless a public easement has been created

### DISTRICT MANAGEMENT ENTITY MODEL



## ADVISORY BOARD WITH SERVICE PROVIDER MODEL



### POLICY TOPIC AREAS FOR BOTH MODELS

- 1. District Formation
- 2. Governance
- 3. Existing City Services
- 4. District Management Entity Eligibility and Business Plan
- 5. Budget Setting & Operating Plan
- 6. Eligible Services
- 7. Procurement of Services
- 8. Operational and Financial Transparency
- 9. Oversight
- 10. Transition from an Existing District (if desired)
- 11. District Sunset and Renewal
- 12. Public Right of Way Powers and Responsibilities
- 13. Policy Implementation Procedures

### **POLICY TIMELINE**

- **2010 2012:** Approached by several groups indicating interest in replicating DID service district model. Commissioned framework report from Urban Works, Inc.
- January 15: Committee direction to develop policy
- January 31: Convened Stakeholder Meeting
- February 22: Policy draft published for public review
- February 26: Gathered feedback from council members and public on draft policy
- March 7: Follow-up stakeholder meeting to discuss draft policy
- Today: Possible action by TPW
- March 29: possible action by full city council

#### **NEXT STEPS**

- April 1: Petition deadline for 2014 service year
- **April May:** Develop policy implementation procedures (including staff from Public Works, Finance, CPED, City Attorney's Office)
  - Oversight SSD review processes and reporting
  - Financial reporting forms and processes
  - Petition forms and processes
  - Service Charge assessment documentation and processes
- Ongoing: Individual budgets, operating plans, and year-end reporting reviewed by staff from Public Works, Finance, CPED, City Attorney's Office.
- Self-Managed Policy Refinements (return to council if needed)

### **NEXT STEPS**

- Beginning in April: Investigate opportunities for improving management of new and existing City-managed SSDs (including staff from Public Works, Finance, CPED, City Attorney's Office)
  - Operational and Financial Transparency
    - Meetings and decision making
    - Developing district business plans
    - Developing district operating plans
    - Financial reporting
    - Ratepayer engagement and communications
  - Procurement of Services Improvements
    - Broader range of eligible services
    - Streamlining of procedures and requirements

### **DISCUSSION**